

Getting the Most Out of Gale in EBSCO Discovery Service

Gale, part of Cengage Group is a world leader in e-research and educational publishing for libraries, schools, and businesses. Best known for accurate and authoritative reference content as well as intelligent organization of full-text magazine and newspaper articles, Gale publishes learning resources in a variety of formats including web portals, digital archives, print books, and eBooks.

This guide has been developed to help libraries configure EDS to most effectively leverage their investment in Gale content. Our research shows that the appropriate configuration of EDS is an important determinant in the discoverability of the licensed content. Furthermore, using the CustomLinks option in EDS is *the best* way to ensure your users connect reliably.

To ensure that use of your licensed Gale products and collections are optimized within EDS, you will need to:

1. Check your licensed collections are correctly activated in your EDS profile and also in the knowledge base of your link resolver.
2. Select your full text linking option(s) and configure appropriately.
3. Check other EDS configuration options. For details on each of these steps, see below.

Activating Gale Content in EBSCOadmin

By default, all new customers receive Gale metadata as part of the EDS base index.

To ensure Gale results are discoverable in EDS you will need to make sure the appropriate databases are enabled. For instructions on adding or removing a database from your EDS profile in EBSCOadmin, see [Managing your content in EBSCO Discovery Service \(EDS\)](#).

Products indexed as EDS partner databases.

- Contemporary Authors Online (edscau)
- Eighteenth Century Collections Online (edsgec)
- Gale Academic OneFile Select (edsgea)
- Gale Academic OneFile (edsgao)
- Gale Business: Entrepreneurship (edsgsb)
- Gale Business: Insights (edsbig)
- Gale General OneFile (edsggo)
- Gale Health and Wellness (edsghw)
- Gale in Context: Biography (edsgbc)
- Gale in Context: Canada (edsgcc)
- Gale in Context: College (edsgac)
- Gale OneFile: Business (edsinc)
- Gale OneFile: CIP.Q (edsdpi)
- Gale OneFile: Computer Science (edsgic)
- Gale OneFile: Health and Medicine (edsgih)
- Gale OneFile: High School Edition (edsgis)
- Gale OneFile: Informe Académico (edsgii)
- Gale OneFile: LegalTrac (edsglt)
- Gale OneFile: News (edsgin)
- Literature Criticism Online (edslco)
- Literature Resource Center (edsglr)
- LitFinder (edsltf)

- Gale In Context: Elementary (edselm)
- Gale in Context: Environmental Studies (edsgce)
- Gale in Context: Global Issues (edsgit)
- Gale in Context: High School (edsgrs)
- Gale in Context: Middle School (edsric)
- Gale in Context: Opposing Viewpoints (edsgov)
- Gale in Context: Science (edsgsc)
- Gale in Context: U.S. History (edsgus)
- Gale in Context: World History (edsgwh)
- Gale Literature: Book Review Index (edsbro)
- Making of Modern Law (edsgml)
- Making of the Modern World (edsgmw)
- National Geographic Virtual Library (edsngv)
- Nineteenth Century Collections Online (edsgnc)
- Sabin Americana, 1500–1926 (edsac)
- Scribner Writers Online (edsswo)
- The Times Digital Archive (edsgtd)
- The Economist Historical Archive (edsgeh)
- Twayne's Authors Online (edstwa)

Locating Gale Content in EBSCO Discovery Service

For locating content in an EDS partner database you can limit via the Content Provider facet. Begin by clicking the **All filters** button.

The screenshot displays the EBSCO Discovery Service interface. At the top left is the EBSCO logo. A search bar contains the query 'education'. Below the search bar is a filter bar with several buttons: 'All filters (0)' (highlighted with a red box), 'Online full text', 'Peer reviewed', and 'All time'. To the right of the filter bar is an 'Advanced search' link. Below the filter bar, the search results are shown: 'Results: 133,325,157'. A dropdown menu for 'Relevance' is visible. The search results list two eBooks. The first result is 'Education: A Global Compact for a Time of Crisis' by Marcelo Suárez-Orozco and Carola Suárez-Orozco, published in 2021. The second result is 'Education: The Rock and Roll Years: A Northern Perspective on a Lifetime of Learning, Teaching and Leading'. A sidebar on the left contains navigation options under 'My dashboard' and 'Research tools'.

Next, select the desired partner database(s) from the **Content providers** facet and click the **Apply filters** button.

The screenshot shows the EBSCO Discovery Service interface. The search term is "education", and there are 133,325,157 results. Two search results are visible: "Education: A Global Compact for a Time of Crisis" and "Education: The Rock and Roll Years: A Northern Perspective Learning, Teaching and Leading". A filter panel is open on the right, showing "All filters (2)" with "Gale Academic OneFile" and "Gale General OneFile" selected. The "Content Provider (2)" facet is expanded, showing a list of providers with their hit counts. The "Apply filters" button is highlighted with a red box.

Content Provider	Hit count (high to low)
<input type="checkbox"/> NewsBank	(30,946,523)
<input type="checkbox"/> Gale OneFile: News	(15,471,917)
<input type="checkbox"/> Complementary Index	(10,508,717)
<input checked="" type="checkbox"/> Gale General OneFile	(10,482,663)
<input checked="" type="checkbox"/> Gale Academic OneFile	(7,813,777)
<input type="checkbox"/> Business Source Corporate Plus	(6,472,081)
<input type="checkbox"/> Academic Search Complete	(4,543,389)

Linking from EBSCO Discovery Service to Gale

To enable linking from EDS to full text, you should set up both Gale CustomLink(s) as well as your link resolver. Administrators can customize full-text links at any time using *EBSCOadmin*, which also allows a customer to choose to display a single option for users to access full text (preferred and the default) or multiple options, such as Gale CustomLink(s) and your link resolver.

Using CustomLinks to Gale

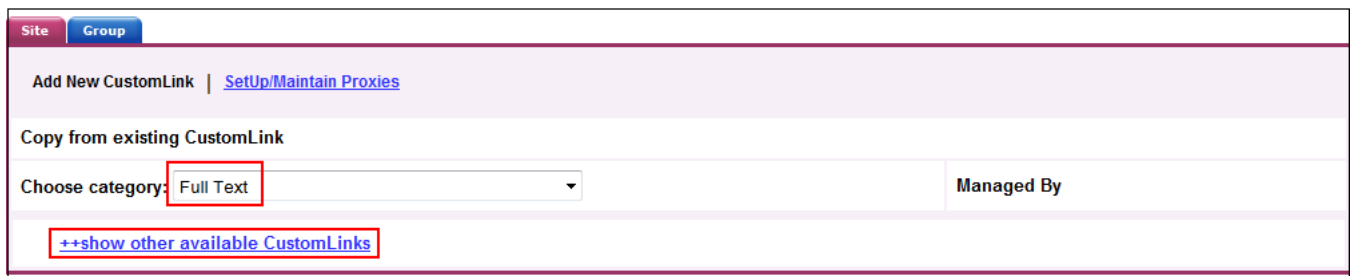
You can use Gale CustomLinks to link from EDS to the full-text content you subscribe to on the appropriate Gale platform. Once you've confirmed that your subscriptions are included in your EDS profile, you can set up CustomLinks. For help setting up CustomLinks and enabling CustomLinks on profiles, see: [Setting up EBSCO CustomLinks in EBSCOadmin](#)

To set up a CustomLink from EDS to Gale :

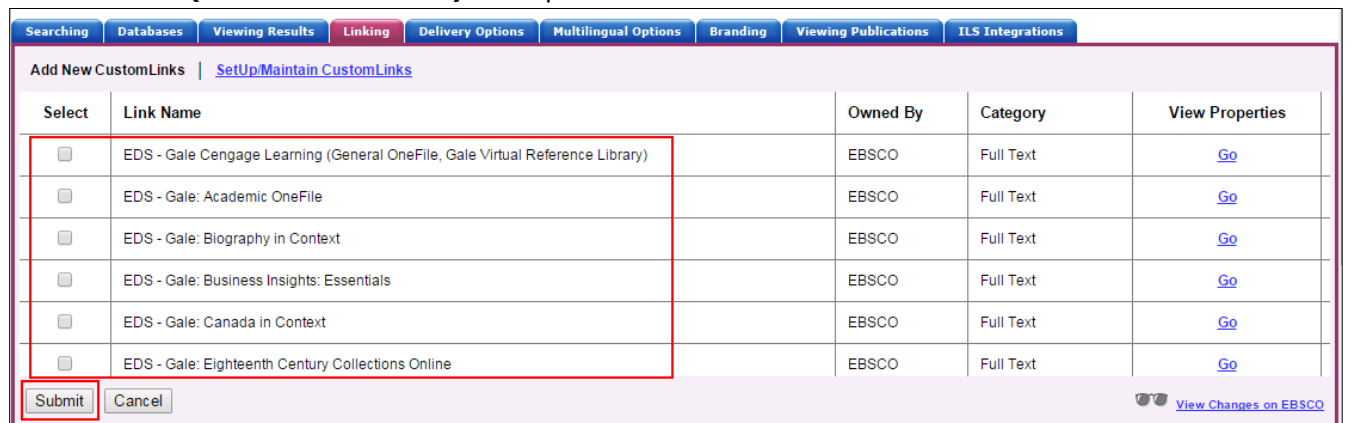
1. Log in to EBSCOadmin at <http://eadmin.ebscohost.com>.
2. Click the **Site/Group Maintenance** button, then click on **Go** below CustomLinks.



3. Click on **Add New CustomLink**.
4. Select **Copy from existing CustomLink** and click on **Continue**.
5. Select **Full Text** from the Category drop down list.
6. Click on **++show other available CustomLinks**.



7. Select the appropriate CustomLink for your collection. Options include:
 - "EDS – (Gale Database Name)" examples below:



- Replace **[LOCATIONID]** within the **Query String** field with your institution's Gale Location ID.

Basic Settings	
Link Name	EDS - Gale: Times Digital Archive
Managed By	EBSCO
Customize Link	<input checked="" type="radio"/> Leave as an EBSCO-managed link. I understand that any changes I make may be overwritten by future modifications made by EBSCO <input type="radio"/> Make this link your own (self-managed)
Category	Full Text
Link Text	View full text at Times Digital Archive
Mouse-over Text	
Link Icon	
Base URL	http://link.galegroup.com/apps/doc/[[LSRecNo]]/TTD# Note: A "?" will automatically be inserted between the Base URL and the Query String.
Query String	sid=ebSCO&u=(GALE LOCATION ID)

- Under **Local Collections for Filter**, select the many collections, as appropriate, that you subscribe to.

Local Collections for Filter	<ul style="list-style-type: none"> EDS - Gale: Academic OneFile (system.edsgao) EDS - Gale: Gale Virtual Reference Library (system.edsgvl) EDS - Gale: General OneFile (system.edsggo) Gale: Academic OneFile (system.a0181357) Gale: Gale Virtual Reference Library (system.a0180999)
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If you subscribe to title collections such as **Gale Virtual Reference Library and **Literature Criticism Online**, you must upload a list of your subscribed titles into a Local Collection. Once uploaded, you can limit the Gale CustomLink to your customized collection. The EBSCO Support team can provide assistance for this process.*

Next, add the link to your profile. Click the **Customize Services** Tab, select your profile and then click the **Linking** Sub-Tab.

- Click the **Modify** link to the right of CustomLinks.

Customize EBSCO services - Tutorial ?

Edit profiles for your library that determine which search options, databases, and collections are available to your patrons.

Choose Profile: EBSCO Discovery Service (eds) - eds [Profile Maintenance](#) View Changes on EBSCO

Description (Profile ID) - Interface

Searching
Databases
Viewing Results
Linking
Delivery Options
Multilingual Options
Branding
Viewing Publications
ILS Integrations

[SetUp/Maintain Proxies](#)

Custom Links Modify

- Click **Add New CustomLink** and mark the Select box to the left of the CustomLink name.
- Click **Submit**. Your changes are saved. Repeat steps 10-11 for any other profiles to which you want to add your CustomLink.

Using a Link Resolver CustomLink

A link resolver is software that uses OpenURL data to provide item-level linking among the various online options. In order to display the link to the link resolver on the search results page, your link resolver needs to be activated as a CustomLink in EDS.

The link resolver CustomLink is configured to key off of the local collections and enables the Available in Library Collection (AiLC) limiter, thus displaying the link to your link resolver on all records that are known to be in your library collection. If you have a link resolver, you will want to make sure that the subscriptions you have with Gale are enabled in your link resolver's knowledge base.

If you are a *LinkSource* or *Full Text Finder* customer, a link resolver CustomLink will be automatically added to your EDS profile. In addition, your EBSCO Knowledge Base collections will be imported to *EBSCOadmin* to enable the AiLC limiter.

If you use a third-party link resolver such as SFX or 360 Link, you will need to set up your link resolver CustomLink, and you will be able to import your knowledge base holdings to enable the AiLC limiter. This will be done as part of the EDS set-up process. For more information on how to automatically update your collections in *EBSCOadmin*, see the following Support page: [Available in Library Collection limiter for Serials Solutions & SFX Customers](#).

Ranking Full Text Links in EDS

EBSCOadmin allows administrators to set the order of the full text links that appear on the EDS result list for each record. For example, if you would like one of your Gale CustomLinks to appear before *EBSCOhost* full text or your link resolver, the order can be adjusted to display it accordingly. It is important to think about the order of the links for your institution because preferences do vary.

For more information on CustomLink order, as well as instructions on ordering your CustomLinks, see the Support FAQ [Ranking CustomLinks in EBSCO Discovery Service \(EDS\)](#).

Note the option to "Show First Available Full Text Only". If this option is checked and an item is available both from Gale and, for example, Oxford University Press, then only the first of these would show, i.e. the one that is listed highest in the CustomLink ranking. We strongly recommend that you carefully consider the CustomLink order in *EBSCOadmin*.

EDS Search Features

EDS has two features designed to ensure users receive the highest quality records related to their search: Relevancy Ranking and Record De-Duplication.

Relevancy Ranking – EDS uses an advanced algorithm to rank records in order of relevance to the search term and importance to the user. This algorithm weighs search term matches in the record based on the fields the match occurs in. For more details on this feature, see this Support FAQ: [How is relevance ranking determined in EBSCO Discovery Service \(EDS\)?](#)

Record De-duplication – For records that match on core fields like title, author, date, volume, and issue, EDS automatically removes records with lower relevancy from the result list in favor of higher ranked records. For more details on this feature, see this Support FAQ: [How does EBSCO prevent duplicate results from appearing in the search results list?](#)

These two features, which are key to the EDS experience, do not discriminate by record origin. Records from any source—either content received from publishers or indexed by the EBSCO Editorial staff—may appear higher in the result list or win out in record de-duplication.

Still Need Help?

You can contact EBSCO Discovery Service Customer Support at support@ebSCO.com if you need help accessing the Gale content in EDS or have any questions. For the most up-to-date version of this guide, please see:

[EBSCO Discovery Service - Publisher Guides](#)